# PEIP Advantage HSA Single Plan Cost Level 4 PreferredOne

Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <u>www.PreferredOne.com</u> or call 1-800-997-1750. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>https://www.healthcare.gov/sbc-glossary</u> or call 1-800-997-1750 to request a copy.

- Out of Network Point-of-Service (POS) coverage is available only for members whose permanent residence is outside the State of Minnesota and outside the service areas of the health plans participating in Advantage. This category includes employees temporarily residing outside Minnesota on temporary assignment or paid leave [including sabbatical leaves] and all dependent children, including college students, and spouses living out of area.
- <u>Employees who live and work out-of-area</u>. Employees whose Permanent Residence and principal work location are outside the State of Minnesota and the service area of the PEIP Advantage Health Plan may receive Cost Level 2 benefits in the area of their Permanent Residence if they obtain services from the PPO of the Claims Administrator with whom they are enrolled. If a PPO provider is not available in their area, they may receive Cost Level 2 benefits from any licensed provider in their area. If a PPO provider is available but not used, coverage will be limited to the point-of-service benefits (\$1500 Single, 30% coinsurance).

Important Questions	Answers	Why this Matters:
What is the overall deductible?	\$4,000 individual medical and drug <u>in-network</u> \$1,500 individual medical and drug <u>out-of-network</u>	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay.
Are there services covered before you meet your <u>deductible</u> ?	Yes. Well child care, prenatal care and <u>in-network</u> preventive care services are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits</u> .
Are there other deductibles for specific services?	No	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this plan?	<b>\$5,000</b> individual medical and drug <u>in-network</u> <b>\$5,000</b> individual medical and drug <u>out-of-network</u>	The out-of-pocket limit is the most you could pay in a year for covered services.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billing charges (unless balanced billing is prohibited), and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .

Will you pay less if you use an <u>in-network</u> <u>provider</u> ?	Yes. See <u>www.PreferredOne.com</u> or call 1-800-997- 1750 for a list of <u>network providers</u> .	<u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>in-network</u> <u>provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to	Yes	This <u>plan</u> will pay some or all fo the costs to see a <u>specialist</u> for covered services
see a <u>specialist</u> ?		but only if you have a <u>referral</u> before you see the <u>specialist</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common Medical Event	Services You May Need	What yo In-Network Provider (You will pay the least)	u Will Pay Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	\$130 <u>copay</u> /office visit	30% coinsurance (if permitted)	None	
	<u>Specialist</u> visit	\$130 <u>copay</u> /office visit	30% coinsurance (if permitted)	None	
If you visit a health care provider's office or clinic	Preventive care/screening/ immunization	No charge	Well child: No charge (if permitted) Adult: No charge (if permitted)	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
If you have a test	Diagnostic test (x-ray, blood work)	50% coinsurance	30% coinsurance (if permitted)	Mouroquire prior outborization	
If you have a test	Imaging (CT/PET scans, MRIs)	50% coinsurance	30% coinsurance (if permitted)	May require prior authorization.	
If you need drugs to treat your	Preferred generic drugs	\$30.00 <u>copay</u> /retail \$60.00 <u>copay</u> /mail service \$60.00 <u>copay</u> /90dayRx retail	Not covered	For additional information on your prescription drug benefits, please refer to your prescription drug Pharmacy Benefit Manager. May require prior authorization.	
illness or condition. More information about prescription drug coverage is available at	Preferred brand drugs	\$50.00 <u>copay</u> /retail \$100.00 <u>copay</u> /mail service \$100.00 <u>copay</u> /90dayRx retail	Not covered		
www.caremark.com	Non-preferred drugs	\$75.00 <u>copay</u> /retail \$150.00 <u>copay</u> /mail service \$150.00 <u>copay</u> /90dayRx retail	Not covered		

	What you Will Pay				
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Specialty drugs	Refer to applicable prescription drug <u>cost sharing</u>	Not covered	For additional information on your prescription drug benefits, please refer to your prescription drug Pharmacy Benefit Manager.	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	50% coinsurance	30% <u>coinsurance</u> (if permitted)	May require prior authorization.	
	Physician/surgeon fees	No charge	30% coinsurance (if permitted)		
	Emergency room care	\$600 <u>copay</u> /visit	\$600 <u>copay</u> /visit		
If you need immediate medical attention	Emergency medical transportation	50% coinsurance	50% coinsurance	None	
	Urgent care	\$130 <u>copay</u> /visit	\$130 <u>copay</u> /visit	None	
If you have a hospital stay	Facility fee (e.g., hospital room)	50% coinsurance	30% coinsurance (if permitted)	None	
	Physician/surgeon fee	No charge	30% coinsurance (if permitted)	None	
If you need mental health	Outpatient services	\$130 <u>copay</u> /visit	30% coinsurance (if permitted)		
If you need mental health, behavioral health, or substance use services	Inpatient services including adult mental health treatment	50% coinsurance	30% coinsurance (if permitted)	Services for marriage/couples counseling are not covered. May require prior authorization.	
	Office visits	Prenatal care: No charge Postnatal care: No charge	Prenatal care: No charge Postnatal care: No charge (if permitted)	Cost-sharing does not apply for preventive services. Depending on the type of services, other cost-sharing may apply. Maternity care may include	
If you are pregnant	Childbirth/delivery professional services	No charge	No charge (if permitted)		
	Childbirth/delivery facility services	50% coinsurance	30% <u>coinsurance</u> (if permitted)	tests and services described elsewhere in the SBC (e.g., ultrasound).	
If you need help recovering or have other special health needs	Home health care	50% coinsurance	30% coinsurance (if permitted)	May require prior authorization.	
	Rehabilitation services	\$130 <u>copay</u> for occupational therapy, physical tharapy, and occupational therapy	30% <u>coinsurance</u> for occupational therapy, physical therapy, and speech therapy (if permitted)	May require prior authorization.	

		What yo	Limitations Eventions 0	
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Habilitation services	\$130 <u>copay</u> for occupational therapy, physical tharapy, and occupational therapy	30% <u>coinsurance</u> for occupational therapy, physical therapy, and speech therapy (if permitted)	
	Skilled nursing care	No charge	30% coinsurance (if permitted)	180-day maximum applies for all networks. 2 per hospice episode maximum per lifetime for all networks. May require prior authorization.
	Durable medical equipment	50% coinsurance	30% coinsurance (if permitted)	May require prior authorization.
	Hospice service	No charge	30% coinsurance (if permitted)	None
	Children's eye exam	No charge	No charge (if permitted)	None
If your child needs dental or eye	Children's glasses	Not covered	Not covered	No coverage for these services
care	Children's dental check- up	Not covered	Not covered	No coverage for these services

#### **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)				
Cosmetic surgery	Long-term care	Private duty nursing		
Dental care (Adult) (and children)	• Non-emergency care when traveling outside the	Routine foot care		
Infertility treatment	U.S.	Weight loss programs		
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)				
Acupuncture	Chiropractic care	Routine eye care (Adult)		
Bariatric surgery	Hearing aids			

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Minnesota Department of Commerce at 1-800-657-3602; the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>; or Department of Health and Human Services, Center for Consumer Information and Insurance Oversight at 1-877-267-2323, extension 61565 or <a href="https://www.cciio.cms.gov">www.cciio.cms.gov</a>. For more information on your rights to continue coverage, contact PreferredOne at 1-800-997-1750. Other coverage options may be available to you too, including buying individual insurance coverage through the <a href="https://www.mnsure.com">Health Insurance Marketplace</a>. For more information about the <a href="https://www.mnsure.com">Marketplace</a>. For more information about the <a href="https://www.mnsure.com">https://www.mnsure.com</a> or call 1-855-366-7873.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance,

contact: PreferredOne at 1-800-997-1750; the Minnesota Department of Commerce at 1-800-657-3602; the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>. If you are covered under a <u>plan</u> offered by the State Health Plan, a city, county, school district, or Service Cooperative, or church plan you may contact the Department of Health and Human Services Health Insurance team at 1-888-393-2789.

## Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

### Does this plan Meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

#### **Notice of Nondiscrimination Practices**

PreferredOne Community Health Plan ("PCHP") complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or gender. PCHP does not exclude people or treat them differently because of race, color, national origin, age, disability, or gender. PCHP: Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact a Grievance Specialist.

If you believe that PCHP has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or gender, you can file a grievance with: Grievance Specialist PreferredOne Community Health Plan PO Box 59052 Minneapolis, MN 55459-0052 Phone: 1.800.940.5049 (TTY: 763.847.4013) Fax: 763.847.4010 customerservice@preferredone.com You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, a Grievance Specialist is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

## To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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## About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayment and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

<b>Peg is Having a Baby</b> (9 months of in-network prenatal care and a hospital delivery)		Managing Joe's type 2 Diabetes (a year of routine in-network care of a well- controlled condition)		Mia's Simple Fracture (in-network emergency room visit and follow u care)	
<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist</u> <u>copayment</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>	\$4,000 \$130 50% 50%	<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copayment</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>	\$4,000 \$130 50% 50%	<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist</u> <u>copayment</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>	\$4,000 \$130 50% 50%
This EXAMPLE event includes services <u>Specialist</u> office visits ( <i>prenatal care</i> ) Childbirth/delivery professional service Childbirth/delivery facility services <u>Diagnostic tests</u> ( <i>ultrasounds and bloc</i> <u>Specialist</u> visit ( <i>anesthesia</i> )	ces	This EXAMPLE event includes served         Primary care physician         office visits (in disease education)         Diagnostic tests (blood work)         Prescription drugs         Durable medical equipment (glucose)	ncluding	This EXAMPLE event includes serv Emergency room care (including mea Diagnostic test (x-ray) Durable medical equipment (crutches Rehabilitation services (physical thera	lical supplies) )
Total Example Cost	\$12,700	Total Example Cost	\$5,600	Total Example Cost	\$2,800
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
		Cost Sharing		Cost Sharing	
Cost Sharing		Cost Shanny		e e et en annig	
Cost Sharing Deductibles	\$4,000	Deductibles	\$900	Deductibles	\$1,300
<u>Deductibles</u>	\$4,000 \$0		\$900 \$1,500		\$1,300 \$1,100
U		Deductibles		Deductibles	
Deductibles Copayments	\$0	Deductibles Copayments	\$1,500	Deductibles Copayments	\$1,100
Deductibles Copayments Coinsurance	\$0	Deductibles Copayments Coinsurance	\$1,500	Deductibles Copayments Coinsurance	\$1,100

## Language Access Services:

This information is available in other languages. Free language assistance services are available by calling the toll free number below. For TTY, call 711.

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-903-2583. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-537-7720. Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-855-315-4017. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijijgo holne' 1-855-902-2583.

Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. Llame al 1-855-903-2583. Para TTY, llame al 711.

Yog tias koj hais lus Hmoob, muaj kev pab txhais lus pub dawb rau koj. Hu rau 1-800-793-6931. Rau TTY, hu rau 711.

Haddii aad ku hadasho Soomaali, adigu waxaad heli kartaa caawimo luqad lacag la'aan ah. Wac 1-866-251-6736. Markay tahay dad maqalku ku adag yahay (TTY), wac 711.

နမ္ခါကတိၤကညီကိုဂ်နီး, တါကဟ္၌နူးကိုဂ်ုတ်မြာစားကလီတဖဉ်နူ၌လီး. ကိုး 1-866-251-6744 လ၊ TTY အင်္ဂါ, ကိုး 711 တက္နါ.

إذا كنت تتحدث العربية، تتوفر لك خدمات المساعدة اللغوية المجانية. اتصل بالرقم 9123-566-569-1. للهاتف النصبي اتصل بالرقم 711.

Nếu quý vị nói Tiếng Việt, có sẵn các dịch vụ hỗ trợ ngôn ngữ miễn phí cho quý vị. Gọi số 1-855-315-4015. Người dùng TTY xin gọi 711.

Afaan Oromoo dubbattu yoo ta'e, tajaajila gargaarsa afaan hiikuu kaffaltii malee. Argachuuf 1-855-315-4016 bilbilaa. TTY dhaaf, 711 bilbilaa.

如果您說中文,我們可以為您提供免費的語言協助服務。請撥打 1-855-315-4017。聽語障專 (TTY),請撥打 711。

Если Вы говорите по-русски, Вы можете воспользоваться бесплатными услугами переводчика. Звоните 1-855-315-4028. Для использования телефонного аппарата с текстовым выходом звоните 711.

Si vous parlez français, des services d'assistance linguistique sont disponibles gratuitement. Appelez le +1-855-315-4029. Pour les personnes malentendantes, appelez le 711.

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한국어를 사용하시는 경우, 무료 언어 지원 서비스가 제공됩니다. 1-855-904-2583 으로 전화하십시오. TTY 사용자는 711로 전화하십시오.

ຖ້າເຈົ້າເວົ້າພາສາລາວໄດ້, ມີການບໍລິການຊ່ວຍເຫຼືອພາສາໃຫ້ເຈົ້າຟຣີ. ໃຫ້ໂທຫາ 1-866-356-2423 ສໍາລັບ. TTY, ໃຫ້ໂທຫາ 711.

Kung nagsasalita kayo ng Tagalog, mayroon kayong magagamit na libreng tulong na mga serbisyo sa wika. Tumawag sa 1-866-537-7720. Para sa TTY, tumawag sa 711.

Wenn Sie Deutsch sprechen, steht Ihnen fremdsprachliche Unterstützung zur Verfügung. Wählen Sie 1-866-289-7402. Für TTY wählen Sie 711.

ប្រសិនបើអ្នកនិយាយភាសាខ្មែរមន អ្នកអាចរកបានសេវាជំនួយភាសាឥតគិតថ្លៃ។ ទូរស័ព្ទមកលេខ 1-855-906-2583។ សម្រាប់ TTY សូមទូរស័ព្ទមកលេខ 711។

Diné k'ehjí yáníłťi go saad bee yáťi ' éí ťáájíík'e bee níká'a'doowołgo éí ná'ahooťi'. Kojį éí béésh bee hodíílnih 1-855-902-2583. TTY biniiyégo éí 711 jį ' béésh bee hodíílnih.